DIGITAL MANUAL
FRIDAY, FEBRUARY 15

KW Marketplace & Customer Service .............. 1:00 - 6:00 p.m.
Friday Preview Party (KW Marketplace) ............ 1:00 - 6:00 p.m.

SATURDAY, FEBRUARY 16

Customer Service ........................................ 8:00 a.m. - 6:00 p.m.
KW Marketplace ........................................... 8:00 a.m. - 7:00 p.m.
realtor.com Lunch Session *Invite Only* ............. 11:15 a.m. - 12:30 p.m.
Book Signing with Mo Anderson
(KW Red Label Store) .................................... 11:30 a.m. - 12:30 p.m.
Keynote with Gary Keller (Main Stage) ............... 1:30 - 4:30 p.m.
Welcome Party (KW Marketplace) ...................... 4:30 - 7:00 p.m.
Breakout Sessions* ...................................... 5:00 - 6:15 p.m.
Global Networking and Referral Reception
(Mosaic Room/KW Wellness Lounge) ................ 6:30 - 8:30 p.m.

SUNDAY, FEBRUARY 17

Customer Service (KW Marketplace) ............... 7:30 a.m. - 6:00 p.m.
KW Marketplace ........................................... 7:30 a.m. - 6:00 p.m.
Breakout Sessions* ...................................... 8:15 - 9:30 a.m.
Vision Speech (Main Stage) ............................. 10:00 a.m. - Noon
Attendee Lunch (Hall G) ................................. Noon - 1:30 p.m.
Breakout Sessions* ...................................... 1:30 - 2:45 p.m.
Breakout Sessions* ...................................... 3:15 - 4:30 p.m.
Red Bash Happy Hour (KW Marketplace) ............. 4:30 - 6:00 p.m.
Red Bash ....................................................... 6:00 - 8:00 p.m.
MONDAY, FEBRUARY 18

Customer Service ........................................ 7:00 a.m. - 5:00 p.m.
KW Marketplace ........................................ 7:00 a.m. - 5:00 p.m.
Breakout Sessions* ...................................... 7:30 - 8:45 a.m.
State of Your Company (Main Stage) ............... 9:30 - 11:00 a.m.
Attendee Lunch (Hall G) ............................... 11:30 a.m. - 1:30 p.m.
Breakout Sessions* ...................................... 1:30 - 2:45 p.m.
Breakout Sessions* ...................................... 3:15 - 4:30 p.m.
Breakout Sessions* ...................................... 5:00 - 6:15 p.m.

TUESDAY, FEBRUARY 19

“Grab & Go” Breakfast ................................. 7:30 - 9:00 a.m.
Inspirational Morning (Main Stage) .................. 9:00 - 10:30 a.m.

*For the most up-to-date breakout sessions, refer to the KW Events app
CHECKLIST FOR THE EVENT

Before

☐ Write your name and number in all notebooks/tote bags, and make your phone lock screen display emergency contact info in case anything gets lost!

☐ Download the KW Events app on your phone.

☐ Explore the app and build your schedule with sessions you don’t want to miss.

☐ Download Kelle to easily build your referral network.

☐ Join the Family Reunion KWConnect Community! Utilize this group to ask any questions you have about Family Reunion, network with attendees before and after the event, and stay up-to-date on big announcements!

☐ Pack comfy shoes and bring layers to stay comfortable in various conditions.

☐ Charge your phone and laptop. Bring portable chargers too.

☐ Pack a reusable water bottle. Hydration is key!

☐ Pack a notebook (or two!) and plenty of pens.

☐ Keep the ‘Know Before You Go’ email—you will present it at registration.
When You Arrive

- Check in to get your name badge—you have arrived! Registration hours are located on page 15.

- Need help on the fly? Look for KWRI staff - we’re the ones in matching t-shirts. To score some merch of your own, visit the KW Red Label Store.

- New to Family Reunion? Attend the First-Timer Session on Friday, Feb. 15 from 4:00 - 5:00 p.m. in the KW Marketplace at the Home Warranty of America stage.

- Join us at our Welcome Party on Saturday, Feb. 16 from 4:30 - 7:00 p.m. at the KW Marketplace in the Convention Center! This event offers lots of fun, entertainment, and a grand giveaway!

- Pick up your handy, clear conference-bag in the KW Marketplace. Stick your business card in the card slot on the tote in case you misplace it!

- Stay up-to-date, check your inbox and the KW blog on a daily basis.

- Secure your seat by arriving to sessions about 15 minutes early.

- Take plenty of pictures and tag us with @kellerwilliamsrealty and #kwfr19

- Keep an eye on #kwfr19 and share your thoughts or favorite quotes from the talk.

After

- Keep up with everyone on the KWConnect Community.

- Be on the lookout for Family Reunion 2020 announcements and ticket release dates.
LET’S GET STARTED

HOW TO CONNECT WITH KW AGENTS USING THE KELLE QR CODE

1. Log in to Kelle.

2. Tap the Menu, button at the bottom right of the home screen, and tap your name to go to your profile.
3. From your profile, choose either **Scan QR** or **Share QR**

- **If you choose Scan QR**, your camera will appear within Kelle. Align the camera with the other agent's QR code and Kelle will capture it. This will add the other agent to your connections list.

- **If you choose Share QR**, your QR code will appear. This will allow another agent to scan your QR code and add you to their connections list.
4. To see the agents whose QR codes you have scanned, tap **Connections** at the top of either screen. You will see each agent’s name (tap to view their profile), the date you connected, and the points will show you how many agents they have connected with (one point per connection).

5. Once you scan an agent’s QR code, they may be added to your KWCommand contact list.
WHAT IS FAMILY REUNION?
Keller Williams Family Reunion is the real estate industry’s most powerful training event.

At Family Reunion, Keller Williams associates gather with thousands of top agents and leaders for four power-packed days of networking and training. This is your opportunity to reenergize and take your business to the next level, learn from the best in the business, attend powerful sessions, and immerse yourself in KW culture.

How Family Reunion Came About
When Mo Anderson became CEO of Keller Williams, she set out to fashion the company’s annual convention. Her goal was to create a fun event that delivered superb education, while inspiring a passionate drive within the hearts of our associates to grow their businesses. She developed the model for a revamped event that she called Family Reunion. The concept: to reunite our people annually, as a family; to provide world-class education that increases productivity and profitability; to grow our company’s unique culture at Inspirational Morning; to energize and inspire all who attend so they leave on fire for Keller Williams. An event that began with only 300 attendees now attracts a sold-out audience of nearly 20,000 people from around the world. Keller Williams’ Family Reunion has become the real estate industry’s premiere event.

What are breakouts?
Breakouts are one-hour-and-fifteen-minute sessions where a smaller group of attendees discuss specific subjects during the event. At Family Reunion, you can choose from hundreds of sessions and build the agenda to best help you in your business. Topics range from lead generation and open houses to recruiting, investing, and expansion! This is the opportunity to tailor your Family Reunion experience to get the best value for you!

What are General Sessions?
General Sessions at Family Reunion give attendees a chance to listen in and learn together.

What is Inspirational Morning?
Conclude your Family Reunion experience with this heartwarming session in which Mo Anderson and her special guests share stories of strength, perseverance, and inspiration. Inspirational Morning is the most powerful display of Keller Williams culture and how it affects people around the world. Together, our associates share in this moving and uplifting presentation before returning home to their families and businesses.
WHAT IS NEW FOR 2019?
This year, we’re excited to announce the following agenda changes that serve to provide even more value to your business:

- Gary will be opening the show
- There’s a technology-specific breakout available during every session
- Increased security - you must check yourself in, no more group check ins or checking in others.

RED BASH
Join Keller Williams associates for the biggest party of the year. Break out your best costumes and enjoy a night of music, dancing, and fun! This will be a celebration you don’t want to miss.

FRIDAY PREVIEW PARTY
February 15, 1:00 - 6:00 p.m. in the KW Marketplace at the Convention Center.
Join us for our new Friday Preview Party! This event is a great time for attendees to check in, get their badge, and visit all of the vendors in the KW Marketplace. There will be music, food, and a special session for first-time attendees! Past attendees will talk about their FR experiences, give best practices to navigate the event, and answer any questions.
MASTERY CLIENT PRIVILEGES

CHECK-IN
Mastery Clients should print their name badges at the Badge Printing Kiosks. Make sure your badge prints with the Mastery “M.” If you have any changes to your registration, please see us at the KW MAPS Mastery Concierge Desk for assistance.

RESERVED SEATING
Mastery clients receive reserved seating in General Session up to 15 minutes before the session starts. Be there to get your reserved seat!

MASTERY VENDOR DISCOUNTS
Enjoy discounts from these vendors at Family Reunion!

MASTERY CLIENT LOUNGE
Located inside the KW Marketplace, enjoy complimentary coffee, chair massage, seating and charging stations. Sponsored by 2-10 and KW Sign Store (Oakley Signs), and exclusively for Mastery clients. You must also have your Mastery badge for entrance into the lounge.

CLIENT APPRECIATION EVENT
Where: Generations Hall
When: Friday, February 15, 6:00 - 9:00 p.m.
What: Networking with other Mastery clients, DJ, food, drinks and FUN!
You must have your Mastery badge for entrance into the event!
Have a guest? Guest tickets will be available for purchase for $125 (max of three guest tickets) at the KW MAPS Mastery Concierge Desk.
**GET THE APP**

We have a brand-new event app for 2019 Family Reunion! Download the KW Events app on your phone.

**REGISTER**

- **CONVENTION CENTER** - Our main hub of badge-printing kiosks and Customer Service is located in the exhibit hall (KW Marketplace) of the Morial Convention Center.
- **HOTELES** - We will have satellite badge-printing kiosks located in the New Orleans Hilton Riverside lobby Friday and Saturday only.

**REGISTRATION & CUSTOMER SERVICE HOURS** (Check the app for the most up-to-date times!)

- **Friday, Feb. 15**
  - Customer Service - 1:00 - 6:00 p.m.
  - Hilton - 1:00 - 6:00 p.m.

- **Saturday, Feb. 16**
  - Customer Service - 8:00 a.m. - 6:00 p.m.
  - Hilton - 8:00 a.m. - 6:00 p.m.

- **Sunday, Feb. 17**
  - Customer Service - 7:30 a.m. - 5:00 p.m.

- **Monday, Feb. 18**
  - Customer Service - 7:00 a.m. - 5:00 p.m.

- **Tuesday, Feb. 19**
  - Customer Service - not open

**WEAR NAME BADGE AT ALL TIMES**

You must always wear a name badge (with your name!); security is strict!

- No switching or giving away of your name badge.
- Reprints can be requested at the Customer Service Desk for $5.
CODE OF CONDUCT

It is of utmost importance to Keller Williams Realty, Inc. (“KWRI”) that every person attending KWRI events (“Event(s)”) has a positive and rewarding experience. We invite all sponsors, volunteers, speakers, attendees, vendors, staff, and others (“Participants”) to help us realize a safe, respectful, and positive experience for everyone.

This Code of Conduct provides guidelines to Participants to ensure that all Participants understand what behavior is expected—and what behavior will not be tolerated—at Events. All Participants are expected to abide by this Code of Conduct at Events, including social activities at off-site locations, social media, etc.

We are dedicated to providing a harassment-free experience for everyone, regardless of gender, sexual orientation, disability, age, physical appearance, race, religion, ethnicity, nationality, or any other protected category. We do not tolerate harassment of Participants in any form. Participants violating these rules may be expelled from Events without a refund at KWRI’s discretion.

KWRI expects that participants will:

• Be considerate and respectful to other Participants.
• Refrain from demeaning, discriminatory, or harassing behavior, materials, and speech.
• Speak up if they observe anything at an Event that conflicts with this Code of Conduct.

Unacceptable behavior includes, but is not limited to:

• Intimidating, harassing, abusive, discriminatory, derogatory, or demeaning speech, materials, or conduct.
• Violence, threats of violence, or violent language directed against another person.
• Sexist, racist, homophobic, transphobic, or otherwise discriminatory jokes and language.
• Personal insults, particularly those related to gender, sexual orientation, race, religion, or disability.
• Inappropriate photography or recording.
• Any boisterous, lewd or offensive behavior or language, including but not limited to using sexually explicit or offensive language, materials or conduct, or any language, behavior or content that contains profanity, obscene gestures or racial, religious or ethnic slurs.
• Failure to obey any rules or regulations of the venue.

If you are involved in or witness an incident at an Event that violates this Code of Conduct, please contact a member of the KWRI Event staff immediately.
CUSTOMER SERVICE
Customer Service is located at the entrance of the KW Marketplace (Hall F) and we are here to help with all your questions. Our mobile app specialist will be here with us if you have any questions about the event app. Located next to us is the KW MAPS Mastery Concierge, and a representative from the Housing Bureau (if you have questions about your hotel room you booked in our block).

**Housing Desk hours are:**
Friday, 2/15 1:00 - 5:00 p.m.
Saturday, 2/16 9:00 a.m. - 5:00 p.m.
Sunday, 2/17 9:00 a.m. - 5:00 p.m.

PARKING
There are several lots we recommend within walking distance of the Convention Center:
- The Hilton Surface Lot at Convention Center Blvd. and Notre Dame
- The Fulton Parking Lot at Convention Center Blvd. and South Diamond St
- The System Parking Lot at Convention Center Blvd. and Calliope Street Lakebound
- MCCNO Parking Lot F at Convention Center Blvd. and Tchoupitoulas St.

*You are responsible for your parking costs, as the event does not validate parking. Please plan accordingly or take advantage of our complimentary shuttles.*

FIRST AID
Emergency Medical Services will be on-site during event hours. For any medical emergency, please contact any uniformed personnel or call the MCCNO emergency line at 504-582-3040. The first aid offices are located on the first level.
- First Aid Office #1: across from Hall B, next to shuttle drop.
- First Aid Office #2: across from Hall F, next to food court.

ACCESSIBILITY
Keller Williams strives to make the event welcoming and accessible to all who are interested in participating. Mobility scooters can be rented from the Convention Center (contact the Business Center in advance). Please email your requests to events@kw.com before you arrive or visit the Customer Service Desk on-site.
RESERVED SEATING
Unless you purchased reserved seating for Family Reunion, all seats are first come, first serve. It is expressly prohibited to use tape, paper, rope, or any other object to block and reserve seats. Any seats reserved without show management’s approval will be released by security personnel. Mastery clients and KWW guests, look for your reserved section in General Session. You must be in your seats 15 minutes before the session starts or they will be released.

CLEARING ROOMS AFTER SESSIONS
All rooms will be cleaned after each session. Any items left behind will be removed, discarded, and not replaced.

SAFETY AND SECURITY
- Family Reunion 2019 will have an enhanced security procedure. All attendees and personal items brought into the Convention Center are subject to search.
- Please use the provided clear PVC bags throughout the show to keep the lines moving.
- At show management’s discretion and judgment, any person may be denied access to the venue or be ejected from the event if found in violation of any of the safety and security guidelines established by show management.

SAFETY AND SECURITY GUIDELINES:
- Always be aware of your surroundings. In any room or space, identify the nearest exit, as well as the safest way to get there.
- If you see something, say something. Contact a uniformed security officer or any KWRI team member if you encounter any suspicious activity in or around the Convention Center.
- Avoid putting yourself in risk. Walk in groups and avoid wearing your badge/lanyard outside of the convention space.
- Never leave your property unattended.

TO COMMUNICATE AN EMERGENCY:
- Communicate directly with the Convention Center staff member, any uniformed personnel, and/or any KWRI team member.
- Dial 504-582-3040 from a cell phone or landline.
PROHIBITED ITEMS LIST:

- No weapons of any kind, including but not limited to firearms, pocket knives, self-defense sprays, etc.
- No luggage or anything larger than a carry-on size bag. YOU ARE STRONGLY ADVISED TO USE THE CLEAR BAGS PROVIDED BY THE EVENT.
- No flammable items or liquids.
- No fireworks of any kind.
- No balloons, balls, Frisbees, or flying disks.
- No bicycles, skateboards, hoverboards, scooters, or any motorized personal vehicle unless for medical use.
- No animals except for service animals assisting an individual with a disability. “Comfort,” “therapy,” or “emotional support” animals do not meet the definition of a service animal and will not be allowed.
- No poles, flags, sticks, or totems over 8 feet in height when assembled.
- No “caution tape” or rope.
- No drones or unmanned aerial vehicles.
- Additional items may be prohibited or removed from the venue at the discretion of show management or law enforcement.

LUGGAGE STORAGE

For the security of our attendees, please store luggage at your hotel’s bell desk as no luggage or large bags will be allowed into the Convention Center. All items brought into the Convention Center are subject to search and removal.

LOST AND FOUND

Recovered items may be retrieved at the Family Reunion Customer Service Desk. All rooms will be cleaned after each session. Any items left behind will be removed by convention staff, discarded, and not replaced.

RIBBONS

To make networking more fun, we have two ribbon bars located in the Convention Center.
SAVING SEATS

- For safety and as a courtesy to your fellow attendees, seat-saving of any kind is prohibited, unless authorized by show management. No papers, signs, tape, rope, or any other items may be used to reserve and protect seats. Any items used to save seats will be removed and discarded.
- Fifteen minutes prior to the start of a session, any seat that is unoccupied in the Mastery or KWW reserved section must be made available for general seating.

WI-FI

There will be complimentary Wi-Fi throughout the Convention Center for our attendees. *Please note that Wi-Fi service and coverage may vary and cannot be guaranteed.*

PROGRAM GUIDE

Keller Williams has made a move toward sustainability and there are no printed agendas available on-site. You may print this at home or download the official KW Events App for all information, maps, and schedules!

SMOKING AND E-CIGARETTE POLICY

Smoking is not permitted at any time in any area of the Convention Center, including exhibit halls, lobbies, food service areas, public and service corridors, restrooms, and telephone banks.

PRINTING AND SHIPPING

The UPS Store - New Orleans Convention Center

The New Orleans UPS Store provides professional printing services, secure mailbox and package acceptance services, document shredding, office and mailing supplies, faxing, scanning, shipping, and more.

Contact:
- Brittany LeBlanc, Business Center Manager
- 900 Convention Center Blvd.
- Phone: (504) 670-8941
- Fax: (504) 670-8887
- Email: store6216@theupsstore.com
- Store Website: www.theupsstorelocal.com/6216
- Call for business hours.
VISITOR CENTER/TOURIST INFORMATION
For information and assistance with local resources such as restaurant reservations, airport transfers, city tours, and more, please visit the “On The Town” booth located in the lobby area.

WELLNESS
Check out the Wellness Booth and lounge area to compete in this year’s step challenge, or to relax and reload! We will have Wellness Ambassadors present during booth hours to answer any questions you may have.

ANIMALS
No animals except for service animals assisting an individual with a disability. “Comfort,” “therapy,” or “emotional support” animals do no meet the definition of a service animal and will not be allowed.

AGENT REFERRAL TABLES
The Agent Referral Tables will be located in the KW Marketplace. No business cards? No problem! Download Kelle on your iPhone or Android and come prepared to grow your agent-to-agent referral network.
SHUTTLE ROUTES

Shuttle bus service to the Morial Convention Center
Shuttle schedule may vary due to traffic and weather conditions.

Boarding location
The shuttle boarding location is at the main entrance of the following hotels:

<table>
<thead>
<tr>
<th>Route 1</th>
<th>Route 2</th>
</tr>
</thead>
<tbody>
<tr>
<td>New Orleans Marriott</td>
<td>Omni Royal Orleans</td>
</tr>
<tr>
<td></td>
<td>Astor Crowne Plaza</td>
</tr>
<tr>
<td>JW Marriott</td>
<td>Renaissance, Pere Marquette</td>
</tr>
<tr>
<td></td>
<td>Courtyard near French Quarter</td>
</tr>
<tr>
<td>Sheraton NOLA</td>
<td>DoubleTree NOLA</td>
</tr>
<tr>
<td></td>
<td>Loews New Orleans</td>
</tr>
</tbody>
</table>

Guests must present a key card from a Keller Williams contracted hotel to ride the shuttle.

<table>
<thead>
<tr>
<th>Date</th>
<th>Service Hours and Frequency</th>
</tr>
</thead>
<tbody>
<tr>
<td>Friday, Feb. 15</td>
<td>7:00 a.m. - 6:30 p.m.* (every 30 mins.)</td>
</tr>
<tr>
<td>Saturday, Feb. 16</td>
<td>7:30 - 11:30 a.m. (every 10 mins.) 11:30 a.m. - 3:30 p.m. (every 20 mins.) 3:30 - 7:30 p.m.* (every 10 mins.)</td>
</tr>
<tr>
<td>Sunday, Feb. 17</td>
<td>7:00 - 11:00 a.m. (every 10 mins.) 11:00 a.m. - 4:30 p.m. (every 20 mins.) 4:30 - 8:30 p.m.* (every 10 mins.)</td>
</tr>
<tr>
<td>Monday, Feb. 18</td>
<td>6:30 - 10:30 a.m. (every 10 mins.) 10:30 a.m. - 3:00 p.m. (every 20 mins.) 3:00 - 7:00 p.m.* (every 10 mins.)</td>
</tr>
<tr>
<td>Tuesday, Feb. 19</td>
<td>6:30 - 11:30 a.m. (every 10 mins.)</td>
</tr>
</tbody>
</table>

*Last bus from the hotel is one hour prior to the end of service.

If you need to arrange wheelchair-accessible transportation, please call (404) 436-1930 and allow at least 60 minutes prior to pickup.
MEALS AND REFRESHMENTS

- Attendee Lunch Information
  * Family Reunion offers a complimentary attendee lunch on Sunday, February 17, and Monday, February 18.

- Coffee Information
  * Concession and coffee stands will be provided inside and around the KW Marketplace.

- Inspirational Morning Breakfast Information
  * For Inspirational Morning attendees, we also offer a complimentary grab-and-go breakfast.

Please also join us on Saturday, February 16 at the Welcome Party from 4:30 - 7:00 p.m. (drinks and concessions will be available)!

There are numerous restaurants within walking distance of the Morial Convention Center, which are listed below.

**Nearby Restaurants**

<table>
<thead>
<tr>
<th>Name</th>
<th>Location</th>
</tr>
</thead>
<tbody>
<tr>
<td>Wolfe’s in the Warehouse—Marriott New Orleans</td>
<td>859 Convention Center Blvd.</td>
</tr>
<tr>
<td>Outlaw Pizza Co.</td>
<td>814 S. Peters St.</td>
</tr>
<tr>
<td>Galliano</td>
<td>200 Julia St.</td>
</tr>
<tr>
<td>LaBoca</td>
<td>870 Tchoupitoulas St.</td>
</tr>
<tr>
<td>Restaurant Rebirth</td>
<td>857 Fulton St.</td>
</tr>
<tr>
<td>Annunciation</td>
<td>1016 Annunciation St.</td>
</tr>
<tr>
<td>Fulton St. Bistro &amp; Bar</td>
<td>701 Convention Center Blvd.</td>
</tr>
<tr>
<td>Emeril's Restaurant</td>
<td>800 Tchoupitoulas St.</td>
</tr>
<tr>
<td>Tommy's Cuisine</td>
<td>746 Tchoupitoulas St.</td>
</tr>
<tr>
<td>Briquette</td>
<td>701 S. Peters St.</td>
</tr>
</tbody>
</table>
# HOTEL INFORMATION

<table>
<thead>
<tr>
<th>Hotel</th>
<th>Phone</th>
<th>Distance to</th>
</tr>
</thead>
<tbody>
<tr>
<td>Marriott Convention Center</td>
<td>504-613-2888</td>
<td>0.1 miles</td>
</tr>
<tr>
<td>Courtyard Convention Center</td>
<td>504-598-9898</td>
<td>0.2 miles</td>
</tr>
<tr>
<td>Embassy Suites New Orleans Convention Center</td>
<td>504-525-1993</td>
<td>0.2 miles</td>
</tr>
<tr>
<td>Hampton Inn &amp; Suites Convention Center</td>
<td>504-566-9990</td>
<td>0.2 miles</td>
</tr>
<tr>
<td>Hilton Garden Inn New Orleans Convention Center</td>
<td>504-525-0044</td>
<td>0.2 miles</td>
</tr>
<tr>
<td>Omni Riverfront</td>
<td>504-524-8200</td>
<td>0.2 miles</td>
</tr>
<tr>
<td>SpringHill Suites</td>
<td>504-522-3100</td>
<td>0.2 miles</td>
</tr>
<tr>
<td>Hilton New Orleans Riverside</td>
<td>504-561-0500</td>
<td>0.3 miles</td>
</tr>
<tr>
<td>Renaissance New Orleans Arts</td>
<td>504-613-2330</td>
<td>0.3 miles</td>
</tr>
<tr>
<td>Residence Inn New Orleans</td>
<td>504-522-1300</td>
<td>0.3 miles</td>
</tr>
<tr>
<td>Loews New Orleans</td>
<td>504-595-3300</td>
<td>0.4 miles</td>
</tr>
<tr>
<td>Double Tree New Orleans</td>
<td>504-581-1300</td>
<td>0.6 miles</td>
</tr>
<tr>
<td>JW Marriott New Orleans</td>
<td>504-525-6500</td>
<td>0.8 miles</td>
</tr>
<tr>
<td>New Orleans Marriott</td>
<td>504-581-1000</td>
<td>0.8 miles</td>
</tr>
<tr>
<td>Sheraton New Orleans</td>
<td>504-525-2500</td>
<td>0.9 miles</td>
</tr>
<tr>
<td>Astor Crowne Plaza</td>
<td>504-962-0500</td>
<td>1.0 miles</td>
</tr>
<tr>
<td>Omni Royal Orleans</td>
<td>504-529-5333</td>
<td>1.0 miles</td>
</tr>
<tr>
<td>Renaissance New Orleans Pere Marquette</td>
<td>504-525-1111</td>
<td>1.0 miles</td>
</tr>
</tbody>
</table>

# DISTRIBUTION OF MARKETING MATERIALS

Distribution of business cards, fliers, pamphlets, handbills, notices, and/or brochures in any session or foyer of the Family Reunion 2019 without the prior written consent of the KWRI Show Management Team is prohibited. This includes chairdrops. Any such items will be removed and discarded. The only acceptable location to place materials is at the Agent Referral Tables located in the KW Marketplace. Materials placed here are monitored for appropriateness, and anything with questionable content will be removed and discarded at show management’s discretion. Inquiries regarding marketing opportunities should be directed to events@kw.com.
GENERAL INFO

CHANGES
Event content, speakers, dates, venues, and session schedules are subject to change.

TICKET RESALE
With the exception of preapproved, nonprofit/charitable auctions aligned with KW culture, KWRI does not condone the practice of reselling KW event tickets above face value. In the event of a sellout, the last available purchasing price prevails. If we discover that your ticket has been sold above the purchase plus transfer fee, you will be asked not to return to said event in the future.

PERMISSION FOR USE OF PHOTOGRAPHS
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Furthermore, you warrant that you have the full right and authority to make this grant to KWRI. You also warrant that, to the best of your knowledge, photographs, video recordings, and/or audio recordings taken of you at Family Reunion 2019 do not infringe upon any copyright, common law right, proprietary right, or any other right whatsoever.
WELCOME PARTY!
Saturday, February 16
KW Marketplace | 4:30 - 7:00 p.m.

Music, live entertainment, networking AND your chance to win a 2019 Lexus UX 200!*

Be sure to visit participating sponsors to get your badge scanned and be entered to win!

You have until 6:15 p.m. to get your entries.

Winner to be announced at the KW Marketplace Stage at 6:45 p.m.
MUST BE PRESENT TO WIN!

Badges must be scanned on Saturday, February 16 between 8:00 a.m. and 6:15 p.m. to be eligible to win!

*Open to active KW agents who are legal U.S. residents; 18+ at time of entry. VOID WHERE PROHIBITED. Ends 2/16/19 (6:15 p.m. CT).
Official Rules: https://welcomepartyrules.pgtb.me/0S752F.
Sponsor: Keller Williams Realty, Inc.
Say hello to happy homeowners and more referrals. We’re educating your clients on their home warranty coverage so you don’t have to, with our exclusive Hello Coverage program.

Stop by the 2-10 HBW booth to get entered to win one of three $100 gift cards!

VISIT OUR BOOTH
or 2-10.com/Hello-Coverage
to see how we’re adding value to your client relationships.

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13-Month Home Warranties
Concierge Desk for Real Estate Professionals
Seller’s Coverage
Dependable Customer Service 24/7/365
Online Claims and Ordering
An Eco-Friendly and Innovative GreenPlus Option
No Cap on Refrigerant
No Age Restrictions on Home
Recharge your device on us!
Pick up your own portable phone charger to stay charged all week!

We’ve been busy since Family Reunion 2018!
Join us in the Market Leader booth to check out what’s new, what’s coming in 2019, and more!

- See how Market Leader tools are evolving
- Discover how Market Leader tools work with KWCommand
- Draw a key for a chance to unlock the prize box!

...And meet Million Dollar Pipeline trainer, Jenn Tervo live and in the flesh!

*Portable phone chargers available while supplies last.*

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